

Michael Knight

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PROFILE:

I am looking for a job in the computer repair or web design field. I am a loyal, dedicated person, very hard working and very dependable. I have over 20 years experience in the hardware and software repair of computers. I am a people person with a dedication to the customer's satisfaction of work completed. I have An associate's degree in Web design and currently working on a bachelor's degree in web developer.

EMPLOYMENT:

Computer Technician - Hppsolutions-Houston TX, Aug 2010 - Present

Responsible for going through systems and cleaning them up and doing repairs that were needed, setting up a network for the company, setting up a server, removing virus and spy-ware from company computers, recovering data and replacing outdated equipment.

Repair Technician, Web Site Designer - Knights Computing and Web Services-Trinity, TX, Sep 2000 - Present

I own this company that does computer repair and web design. Hardware and software repair along with Virus-removal. Create web sites for personal and companies. Repair laptops and desktops as well as set up networks wired or wireless.

Correctional Officer, Laundry Manager - Texas Department of Criminal Justice-Lovelady, TX, Sep 1999 - Sep 2010

Supervised offenders, worked with Microsoft office, built access databases, budgeting, and inventory and took care of paperwork.

Assistant Manager - Wendy's-Huntsville, TX, Sep 1998 - Sep 1999

Supervised Employees, inventory, budgeting, Counted out cash registers and handled customers complaints.

EDUCATION:

University of Phoenix - Online

Bachelor, Aug 2009 - Present

Achieved associate in Web design and working on bachelors in web developing

Laquinta High School - Westminster, CA

Diploma, Sep 1976 - Jan 1981

Graduated midterm with the necessary credits

SKILLS:

- Computer hardware replacement and installation
- Removal of virus and spy-ware
- diagnosing windows problems
- Knowledge of windows 98, XP, vista, 7, windows server 2003, 2008
- Troubleshooting of network
- proficient in Microsoft office applications
- Knowledge of HTML, CSS, PHP, Java
- Knowledge of Adobe Photoshop
- knowledge of web site design
- knowledge of search engines
- great customer relations

ACHIEVEMENT:

- Received certifications in Microsoft Word
- Microsoft Access
- Microsoft Excel
- certification in ethics training

REFERENCES:

- Furnished upon request.